



Hospital Statistics and Financial Accounts

2010

Compassion – Professionalism – Safety – Progress

The Role of Landspítali

Landspítali is the university hospital and main hospital of Iceland and a referral hospital for the whole country.

The hospital offers diverse clinical services in outpatient clinics, day patient units, inpatient wards, clinical laboratories and other divisions.

The hospital's support divisions provide a range of services related to teaching and training of clinical staff, human resources, finance and economics, information technology and operations.

Executive Committee

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Benedikt Olgeirsson Deputy Chief Executive Officer

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Ásbjörn Jónsson Chief Executive of Diagnostic Medicine Services
Erna Einarisdóttir acting Chief Executive of Human Resources
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Ólafur Baldursson acting Chief Medical Executive
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Vilhelmína Haraldsdóttir Chief Executive of Internal Medicine

Hospital Statistics and Financial Accounts

Landspítali, Office of Finance and Information Services
Eiríksgötu 5, 101 Reykjavík. Iceland.
Tel: +354 543 1000,
Public Relations Manager Tel: +354 543 1122,
www.landspitali.is

Managing Editor: Elísabet Guðmundsdóttir, e-mail: elisabeg@landspitali.is Editor in Chief: Helga H. Bjarnadóttir, e-mail: helgab@landspitali.is

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A typical day at Landspítali (2010)

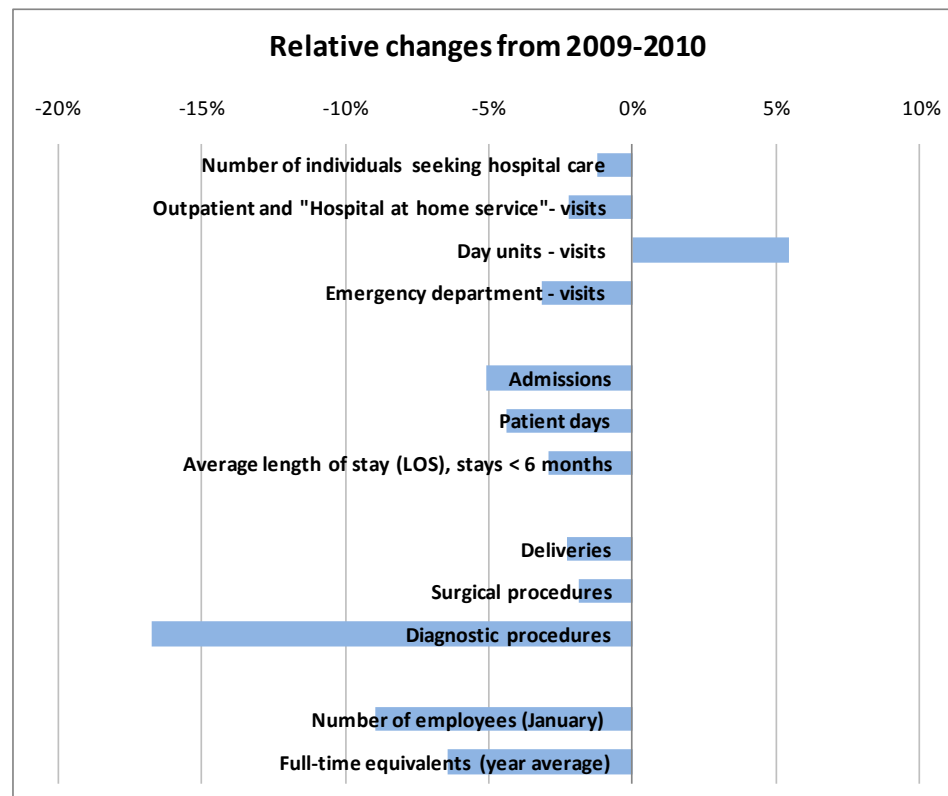
- 555 inpatients
- 1.375 day- and outpatient visits
- 74 new admissions
- 4.761 laboratory tests
- 251 emergency unit visits
- 54 surgical procedures
- 10 children born
- 141 outpatient mental health visits
- 31 emergency visits at the childrens hospital
- 7 cardiac catheterizations
- 11 patients in intensive-care units
- 2.200 employees at work
- 2.150 phonecalls received
- 3,1 tons of trash collected

Key statistics for Landspítali

Key statistics for Landspítali

	2010	2009	2010-2009	Increase/ decrease
Number of individuals seeking hospital care ¹⁾	103.384	104.675	-1.291	-1,2%
Outpatient and "Hospital at home service"- visits	250.343	256.040	-5.697	-2,2%
Day units - visits	89.185	84.590	4.595	5,4%
Emergency department - visits	91.482	94.458	-2.976	-3,2%
Admissions	27.146	28.596	-1.450	-5,1%
Patient days	202.605	211.917	-9.312	-4,4%
Average length of stay (LOS), stays < 6 months	6,7	6,9	-0,2	-2,9%
Deliveries	3.420	3.500	-80	-2,3%
Surgical procedures	13.698	13.959	-261	-1,9%
Diagnostic procedures	1.737.740	2.086.269	-348.529	-16,7%
Number of employees (January)	4.752	5.219	-467	-8,9%
Full-time equivalents (year average)	3.648	3.899	-251	-6,4%

¹⁾ Each individual may have received care on more than one occasion, but is counted here only once.

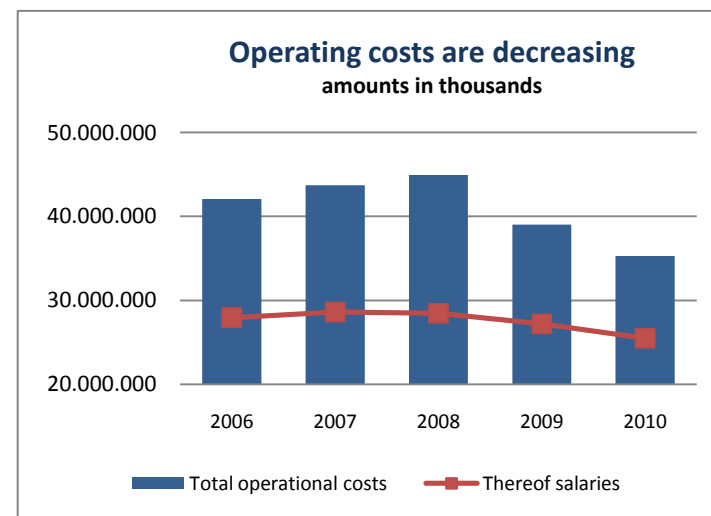


Financial Accounts

	2010	2009
Revenues		
Allotment in State Budget	33.145,0	33.890,4
Revenues from patient care and other operations	3.311,0	3.512,4
Income from Icelandic Health Insurance for S-labelled medications	3.623,1	3.681,8
Total Revenues	40.079,1	41.084,6
Expences		
Wages and salaries	25.494,5	26.701,1
Other operating expenses	9.804,2	11.006,4
"S-labelled" medications ¹⁾	3.542,6	3.600,4
Capital investments, maintenance and equipment	1.188,4	1.019,8
Total Expences	40.029,7	42.327,6
Revenues above Expences		
Revenues above Expences	49,5	(1.243)
Other Revenues		
Financial revenue and (expen)ce	21,3	(95,4)
Total Revenues above Expences	70,8	(1.338,4)

Amounts in ISK millions

¹⁾ "S-labelled" medications are those intended only for hospital use and are specially provided for in the State Budget.



Key figures – clinical divisions

Womens and Children services

	2010	2009
Day units - visits	7.296	9.057
Outpatient units - visits	43.474	45.608
Admissions	7.596	7.359
Patient days	23.354	25.370
Average length of stay	3,2	3,5
Deliveries	3.420	3.500
Full time equivalents	355,2	412,4
	Costs 2010	Budget 2010
Operating costs, budget 2010	3.000,6	3.006,9

Mental Health Services

	2010	2009
Day units - visits	20.808	22.827
Outpatient units - visits	33.529	32.771
Emergency department - visits	5.320	6.619
Admissions	2.232	2.133
Patient days	37.805	37.224
Average length of stay	13,1	14,3
Full time equivalents	447,9	461,8
	Costs 2010	Budget 2010
Operating costs, budget 2010	2.956,0	2.961,9

Internal Medicine Services, incl. Rehabilitation and Geriatrics

	2010	2009
Day units - visits	50.335	47.997
Outpatient units - visits	122.547	127.718
Admissions	10.227	10.484
Patient days	103.247	106.772
Average length of stay	9,4	10,1
Full time equivalents	958,5	991,8
	Costs 2010	Budget 2010
Operating costs, budget 2010	8.179,2	8.164,0

Surgical Services

	2010	2009
Day units - visits	10.746	4.709
Outpatient units - visits	42.742	44.445
Admissions	7.079	8.605
Patient days	33.963	38.153
Average length of stay	4,7	4,5
Surgical procedures	13.698	13.959
Full time equivalents	698,3	759,9
	Costs 2010	Budget 2010
Operating costs, budget 2010	7.587,4	7.634,5

Diagnostic Medicine Services

	2010	2009
Immunology	41.529	49.738
Haematology	310.167	356.990
Clinical Biochemistry	1.006.062	1.256.849
Genetics and Molecular Medicine	11.230	11.204
Virology	46.105	61.521
Bacteriology	125.101	135.396
Clinical Pathology	78.523	88.827
Diagnostic imaging	119.023	125.744
Full time equivalents	342,1	353,1
	Costs 2010	Budget 2010
Operating costs, budget 2010	2.641,4	2.716,7

Emergency Services

	2010	2009
Emergency visits, general	71.591	72.117
Outpatient visits (follow-up)	5.923	5.197
Full time equivalents	200,1	195,2
	Costs 2010	Budget 2010
Operating costs, budget 2010	1.583,1	1.551,1

Amounts in ISK millions

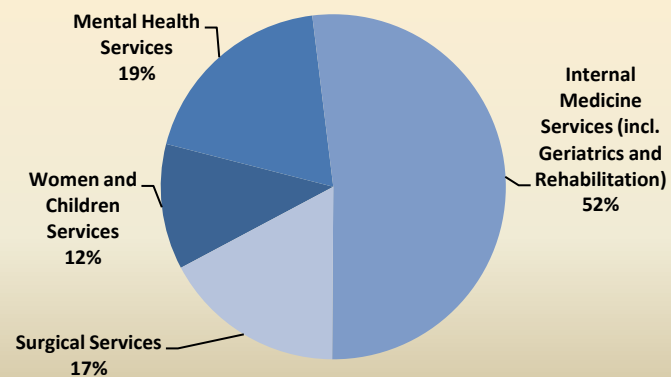
Inpatient Services

	Admissions		Increase/ decrease	Patient days		Increase/ decrease	Average length of stay		Increase/ decrease
	2010	2009		2010	2009		2010	2009	
Women and Children Services	7.596	7.359	3,2%	23.354	25.370	-7,9%	3,2	3,5	-7,4%
Mental Health Services	2.232	2.133	4,6%	37.805	37.224	1,6%	13,1	14,3	-8,4%
Internal Medicine Services (incl. Geriatrics and Rehabilitation)	10.227	10.484	-2,5%	103.247	106.772	-3,3%	9,4	10,1	-6,6%
Surgical Services	7.079	8.605	-17,7%	33.963	38.153	-11,0%	4,7	4,5	6,0%
Habilitation	12	15	-20,0%	4.236	4.398	-3,7%	-	-	-
Total	27.146	28.596	-5,1%	202.605	211.917	-4,4%	6,7	6,9	-2,9%

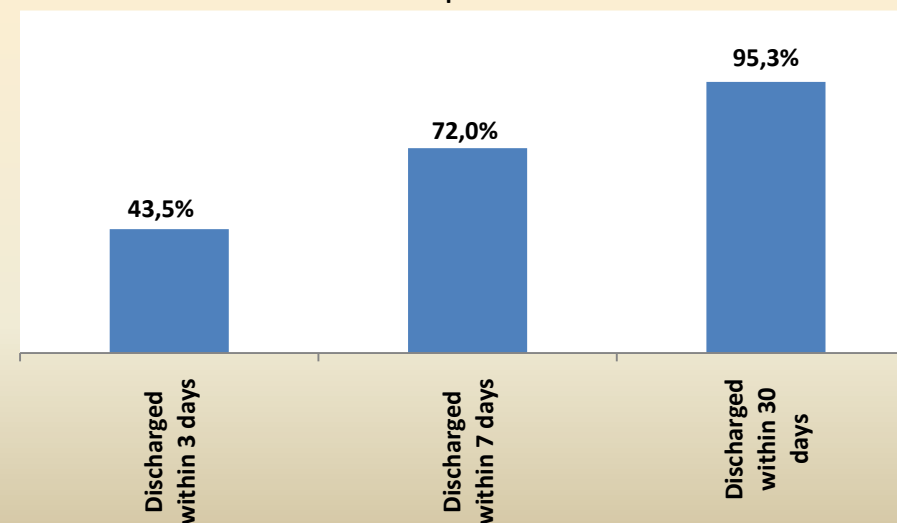
Outpatient Services

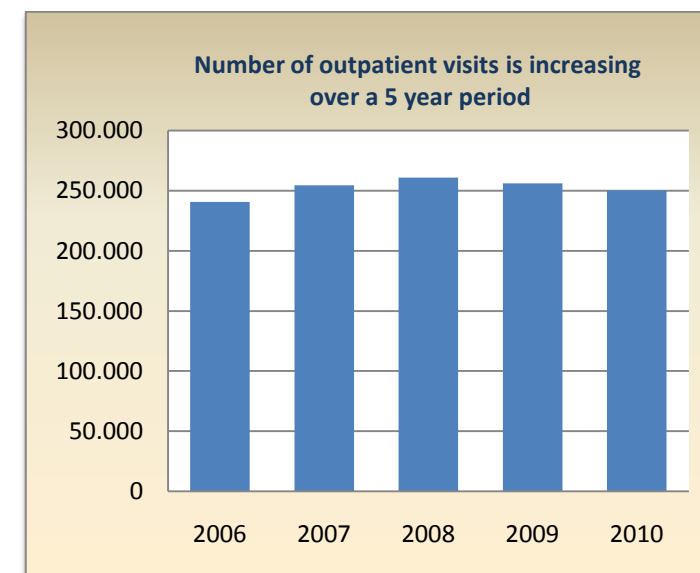
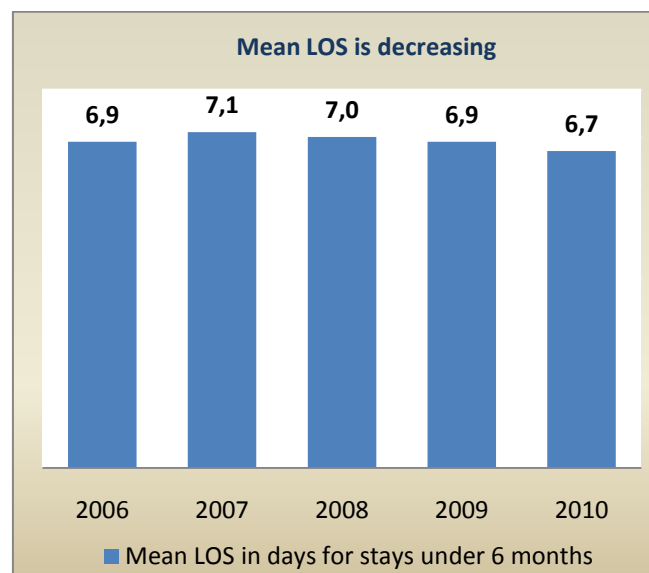
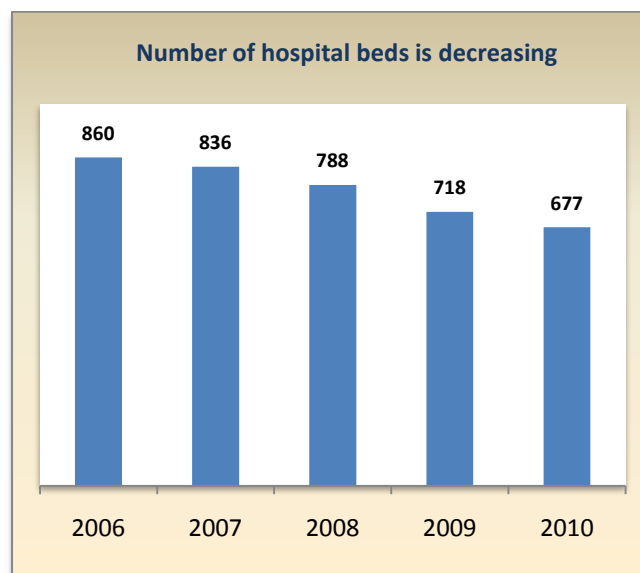
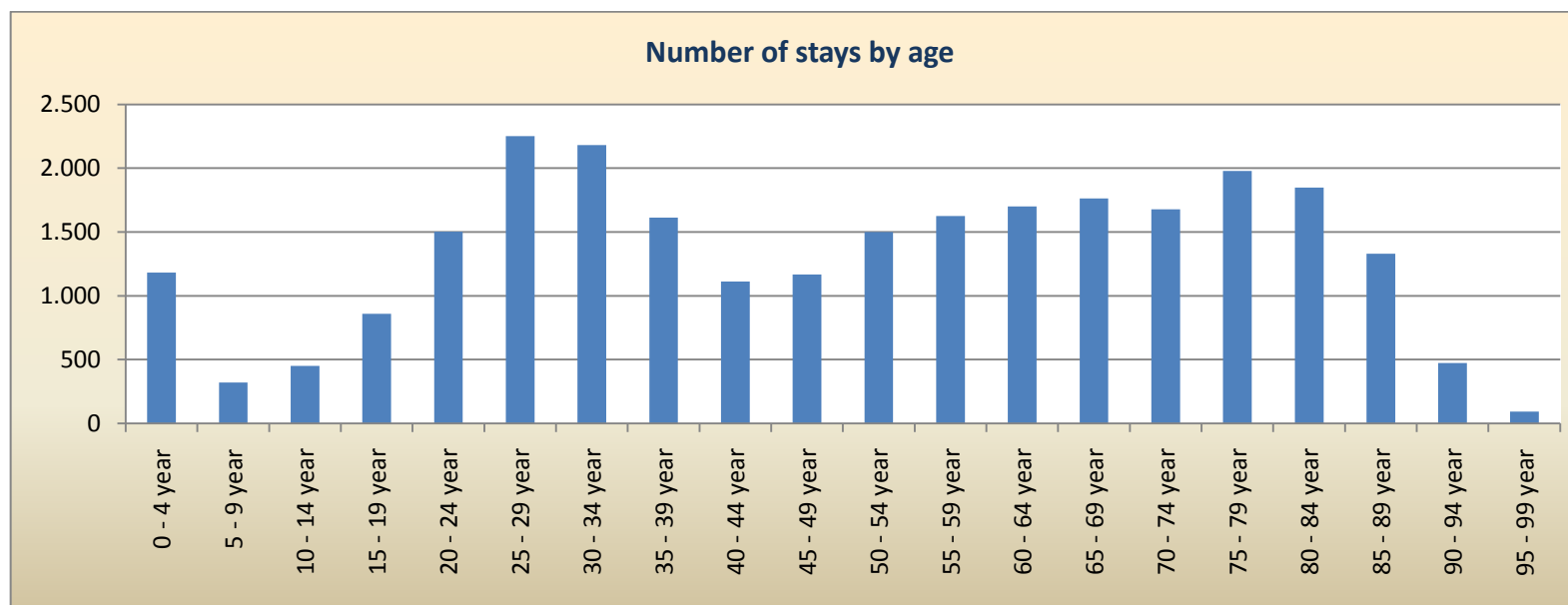
	Outpatient units		Increase/ decrease	Day units		Increase/ decrease	Total		Increase/ decrease
	2010	2009		2010	2009		2010	2009	
Women and Children Services	43.474	45.608	-4,7%	7.296	9.057	-19,4%	50.770	54.665	-7,1%
Mental Health Services	33.529	32.771	2,3%	20.808	22.827	-8,8%	54.337	55.598	-2,3%
Internal Medicine Services (incl. Geriatrics and Rehabilitation)	122.547	127.718	-4,0%	50.335	47.997	4,9%	172.882	175.715	-1,6%
Surgical Services	42.742	44.445	-3,8%	10.746	4.709	128,2%	53.488	49.154	8,8%
Emergency Services	5.923	5.197	14,0%	0	0	-	29.405	33.684	-12,7%
Other f.ex. outp. visits to priests, nutrition etc.	2.128	301	-	0	0	-	29.405	33.684	-12,7%
Total	250.343	256.040	-2,2%	89.185	84.590	5,4%	390.287	402.500	-3,0%

Inpatient days by division 2010



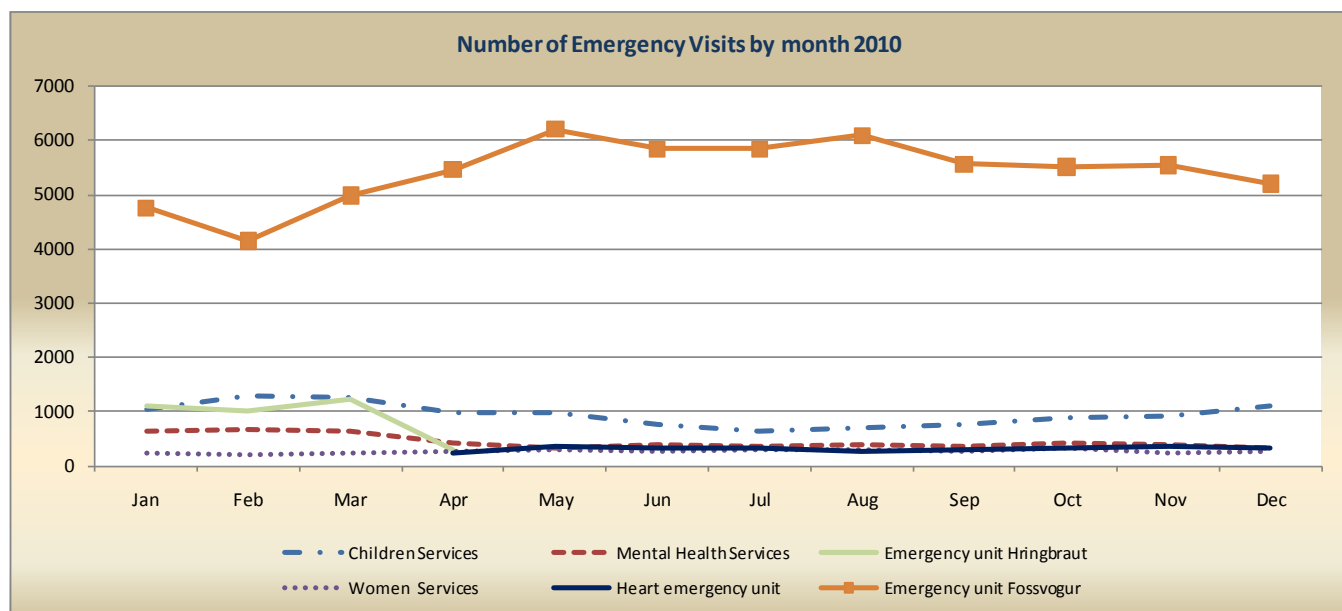
We are working towards shorter stays without threatening the safety of the patients. Over 95% of patients stayed less than a month at the hospital in 2010.





Emergency Visits

	Number of visits			Average visit pr. day		Admissions		Proportion admitted	
	2010	2009	Changes	2010	2009	2010	2009	2010	2009
Women Services	3.231	3.208	23	9	9	696	711	21,5%	22,2%
Children Services	11.340	12.514	-1.174	31	34	667	721	5,9%	5,8%
Mental Health Services	5.320	6.619	-1.299	15	18	946	1.116	17,8%	16,9%
Heart emergency unit, new unit	2.793	0	-	15	0	700	0	25,1%	-
Emergency unit Hringbraut, now closed	3.632	13.836	-	37	38	884	3.389	24,3%	24,5%
Emergency unit Fossvogi, thereof;	65.166	58.281	6.885	179	160	5.937	4.489	9,1%	7,7%
<i>emergency, high priority (G2)</i>	22.913	12.962	9.951	63	36	4.919	3.183	21,5%	24,6%
<i>emergency, low priority (G3)</i>	42.253	45.319	-3.066	116	124	1.018	1.306	2,4%	2,9%
Total emergency visits	91.482	94.458	-2.976	285	259	9.830	10.426	10,7%	11,0%

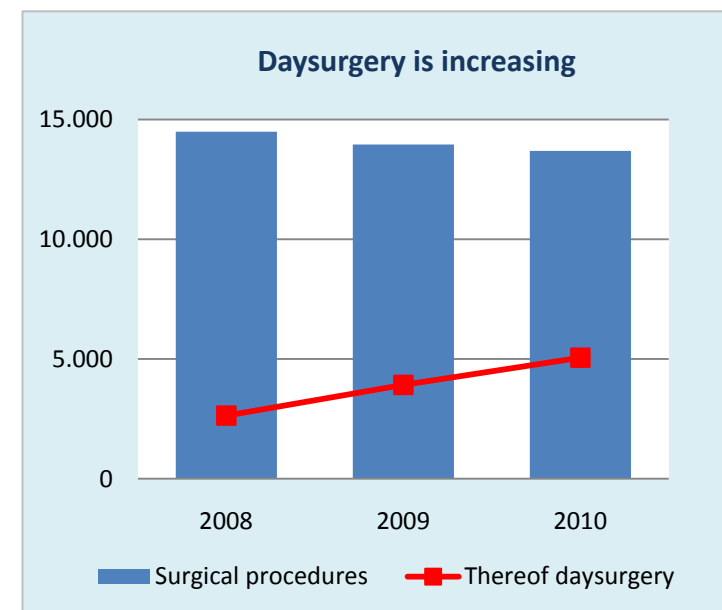
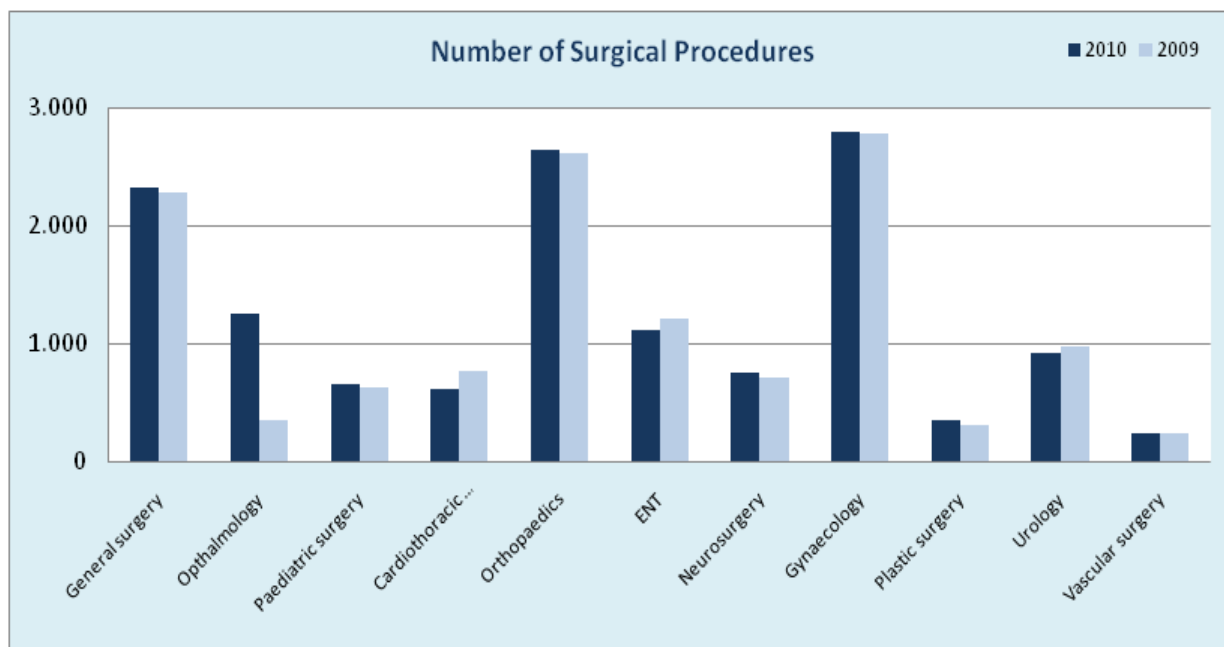


Hospital at Home Services

	Total		Increase/ decrease
	2010	2009	
General services	4.126	6.620	-37,7%
Oncology patients	4.671	4.283	9,1%
COPD patients	1.017	901	12,9%
Mental health services	3.500	2.607	34,3%
	13.314	14.411	-7,6%

Surgical Procedures

	Total		Increase/ decrease	Acute procedures		Day surgery	
	2010	2009		2010	Proportion	2010	Proportion
General surgery	2.324	2.277	2,1%	727	31,3%	594	25,6%
Ophthalmology	1.257	1.442	-12,8%	101	8,0%	1.024	81,5%
Paediatric surgery	653	624	4,6%	296	45,3%	217	33,2%
Cardiothoracic surgery	622	767	-18,9%	312	50,2%	6	1,0%
Orthopaedics	2.650	2.610	1,5%	1.178	44,5%	807	30,5%
Ear-, Nose and Throat surgery (ENT)	1.114	1.219	-8,6%	218	19,6%	539	48,4%
Neurosurgery	758	706	7,4%	189	24,9%	176	23,2%
Gynaecology	2.798	2.776	0,8%	1.143	40,9%	1.161	41,5%
Plastic reconstructive surgery	352	312	12,8%	63	17,9%	57	16,2%
Urology	924	978	-5,5%	92	10,0%	430	46,5%
Vascular surgery	236	242	-2,5%	72	30,5%	47	19,9%
Other	10	6	-	0	-	2	-
Total	13.698	13.959	-1,9%	4.391	32,1%	5.060	36,9%
Intraocular injection of medication for treatment of age-related macular degeneration	2.283	1.581	44,4%	0	0,0%	2.283	100,0%



Deliveries

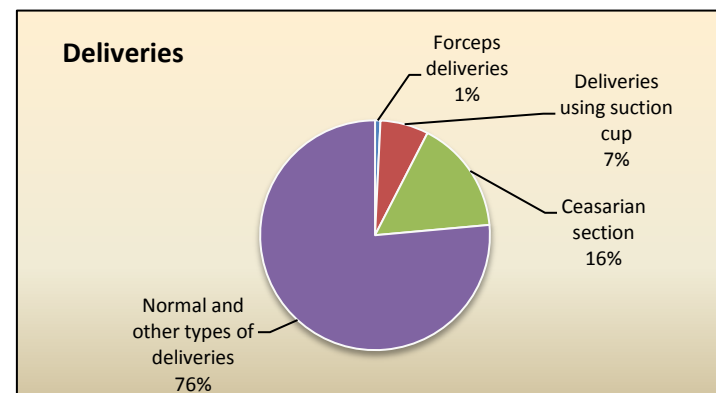
	2010	2009	Increase/ decrease
Number of deliveries	3.420	3.500	-2,3%
Proportion of all deliveries in Iceland	70,7%	70,9%	-0,3%
Number of children	3.484	3.571	-2,4%
Number of twins	64	69	-7,2%
Number of triplets	0	1	-
Multiple births	1,9%	2,0%	-
Caesarean section rate	16,0%	17,6%	-

Laboratory Medicine

	Tests/Procedures		Increase/ decrease
	2010	2009	
Haematology	310.167	356.990	-13,1%
Clinical Biochemistry	1.006.062	1.256.849	-20,0%
Immunology	41.529	49.738	-16,5%
Genetics and Molecular Medicine	11.230	11.204	0,2%
Virology	46.105	61.521	-25,1%
Bacteriology	125.101	135.396	-7,6%
Clinical Pathology, thereof	78.523	88.827	-11,6%
Autopsies	224	253	-11,5%
Diagnostic Imaging	119.023	125.744	-5,3%
Total	1.737.740	2.086.269	-16,7%

Invasive Cardiology and Cardiological Diagnostics

	Procedures		Increase/ decrease
	2010	2009	
Coronary angiography, thereof:	1.795	1.944	-7,7%
Percut. transluminal coronary angioplasty (PTCA)	663	710	-6,6%
Cardiac pacemaker implants and replacements	244	250	-2,4%
Ablation procedures	88	110	-20,0%
Amplatzer procedures	18	23	-21,7%
Pacemaker follow -up	3.032	3.042	-0,3%
Electrocardiogram	13.099	15.026	-12,8%
Cardiac ultrasound	3.483	3.499	-0,5%
Electrocardiogram (Holter)	1.470	1.512	-2,8%
Cardiac stress test	1.070	1.193	-10,3%



Blood Bank

	Total		Increase/ decrease
	2010	2009	
Blood and blood product units	21.226	19.524	8,7%
Tests and Services	56.123	63.696	-11,9%

Cardioverter-Defibrillator Implants

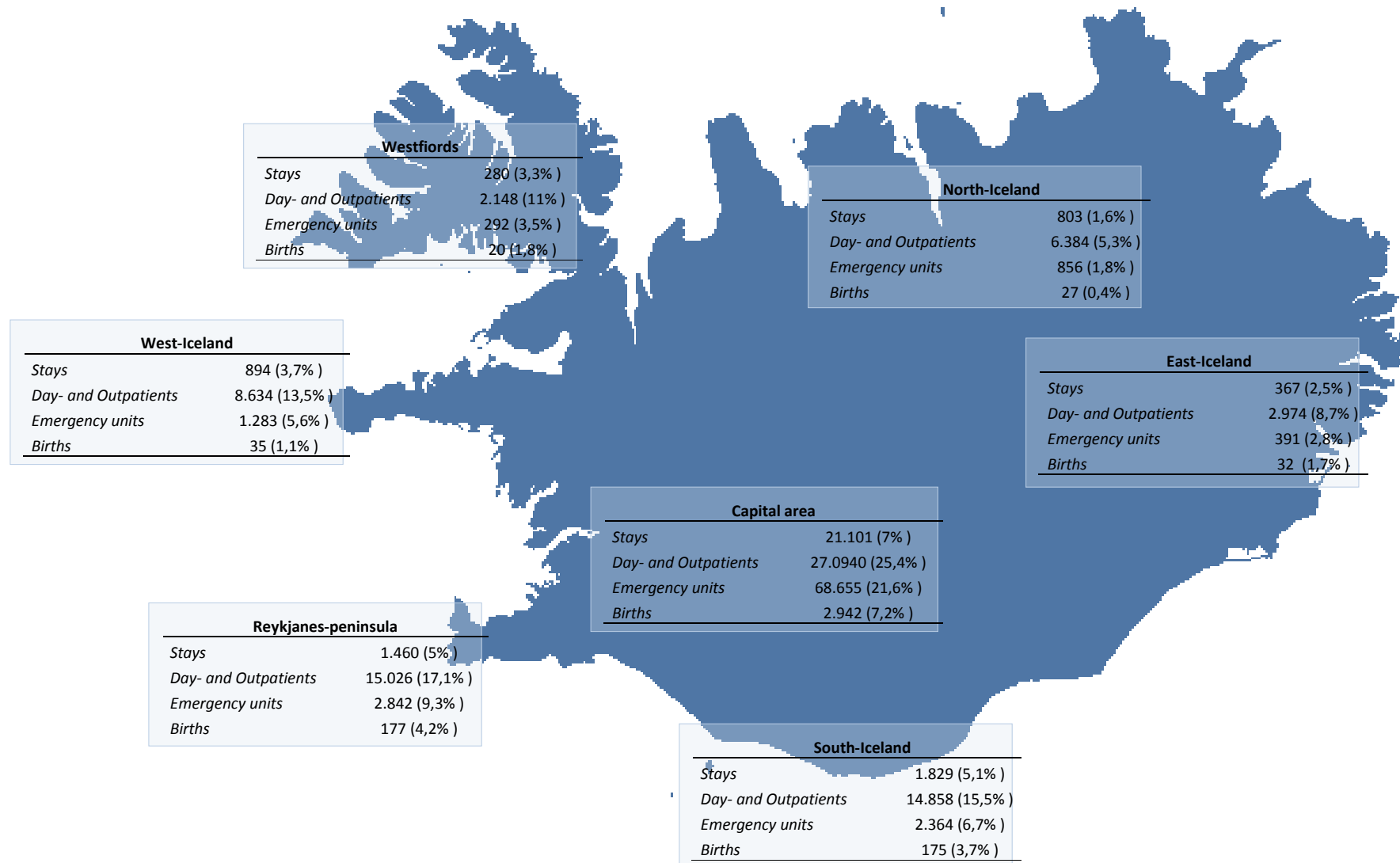
	Procedures		Increase/ decrease
	2010	2009	
Cardioverter-Defibrillator Implants	29	29	0,0%

Dialysis

	Procedures		Increase/ decrease
	2010	2009	
Chronic haemodialysis	8.260	7.953	3,9%
Acute haemodialysis	279	379	-26,4%
Plasmapheresis	48	43	11,6%
Peritoneal dialysis and other	192	162	18,5%
Total	8.779	8.537	2,8%

Where do the patients come from?

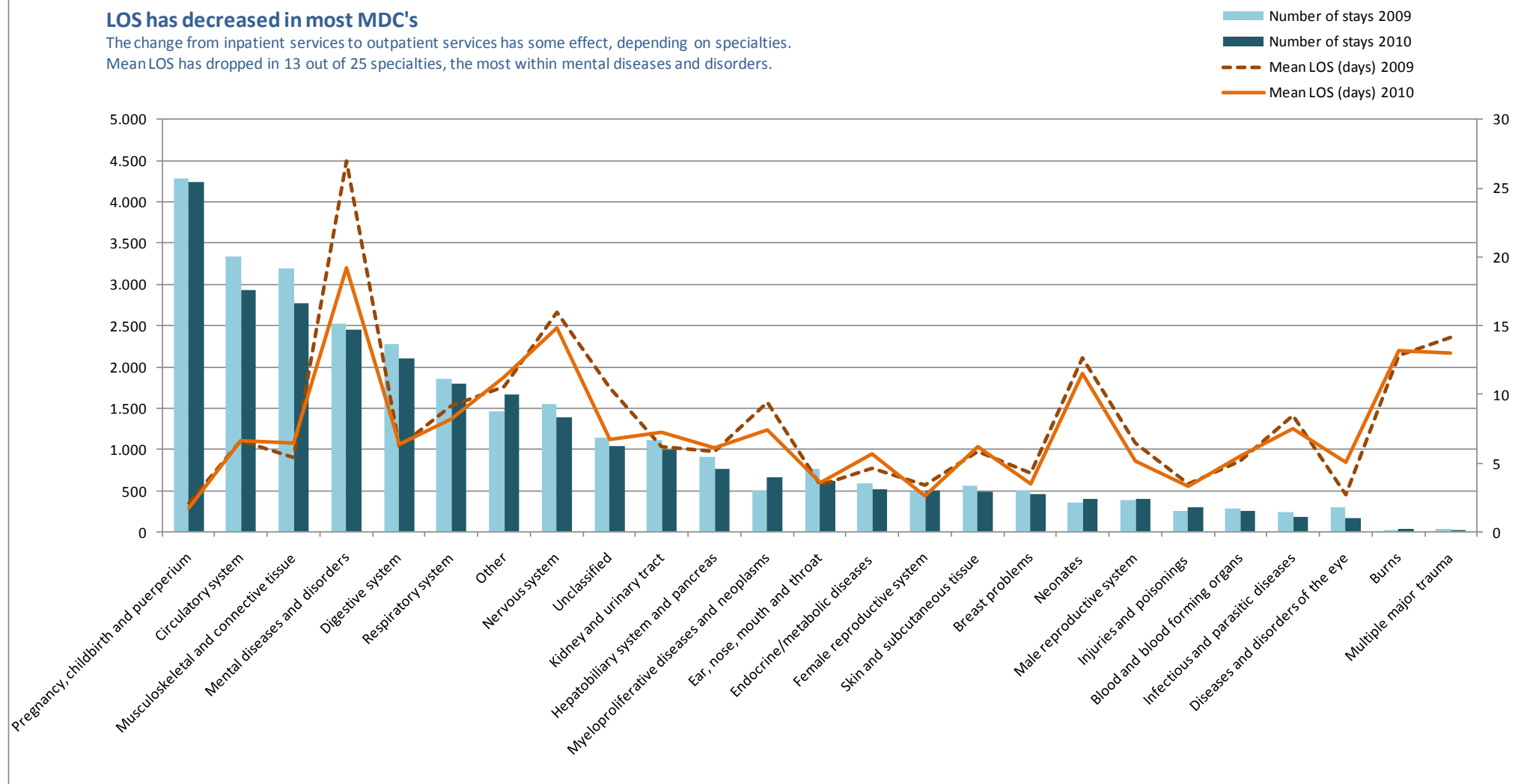
Patients seeking health care services at Landspítali come from all health districts in the country. Figures show number of patients, the figures in brackets show percentage of inhabitants in each area that had at least one form of visit to Landspítali in 2010.



Changes between 2009-2010 in the number of patients and length of stay in 25 main diagnosis groups of the DRG system

LOS has decreased in most MDC's

The change from inpatient services to outpatient services has some effect, depending on specialties.
Mean LOS has dropped in 13 out of 25 specialties, the most within mental diseases and disorders.



The top DRG groups in inpatient care

DRG Code	Top 20 DRG - Somatic inpatients	Number of discharges	Mean age	Mean LOS	DRG price (IKR)
373	Vaginal delivery w/o complicating diagnoses	1.520	29,4	1,4	242.880
372	Vaginal delivery with complicating diagnoses	690	29,8	2,3	431.195
209A	Major joint procedure of lower extremity, not reoperation	493	70,5	5,6	1.143.200
183	Oesophagitis, gastroenteritis & misc digestive disorders, age > 17 w/o CC	342	57,5	3,8	342.028
467	Other factors influencing health status	327	41,7	7,4	188.315
371	Cesarean section w/o CC	320	30,9	2,4	618.180
215C	Back & neck procedures except spinal fusion, w/o CC	305	53,8	1,3	348.017
125	Diagnostic percutaneous cardiac procedure w/o circulatory complications	282	63,7	3,3	547.645
082	Respiratory neoplasms	275	70,0	7,5	792.521
219	Lower extremity & humerus procedure except hip, foot, femur, age > 18, w/o CC	274	50,4	2,7	566.942
127	Heart failure & shock	261	79,5	10,0	707.347
112C	PCI w/o myocardial infarction, w/o CC	260	63,8	1,9	435.188
088	Chronic obstructive pulmonary disease	249	72,9	8,7	678.068
461	OR procedure with diagnoses of other contact with health services	230	58,9	4,6	696.700
370	Cesarean section w CC	227	31,9	4,0	855.071
089	Simple pneumonia & pleurisy, age > 18 w CC	221	72,2	11,2	961.539
359	Uterine & adnexa procedure for ovarian or adnexal non-malignancy, w/o CC	211	47,7	1,6	672.745
087	Pulmonary oedema & respiratory failure	208	68,7	10,4	1.067.342
494	Laparoscopic cholecystectomy, w/o CC	206	53,9	2,3	544.318
012	Degenerative nervous system disorders	204	76,9	26,9	1.209.077

DRG Code	Top 10 DRG - Psychiatric inpatients	Number of discharges	Mean age	Mean LOS	DRG price (IKR)
436B	Other abuse disorders w/o CC	455	38,8	5,7	469.125
432M	Psychiatric inpatient rehabilitation	230	38,1	47,4	2.784.804
428N	Disorders of personality	181	30,9	6,5	400.586
426C	Other mood disorders, age <60	175	34,9	9,0	524.355
426A	Bipolar disorders, age <60	134	38,0	10,8	674.076
427A	Anxiety disorders	131	40,9	6,9	495.742
430D	Chronic non-schizophrenic psychosis	120	46,7	7,5	526.351
436C	Abuse psychosis	109	35,6	7,9	473.117
430B	Schizophrenia, age 30-59	82	44,0	11,0	614.187
431B	Neuropsychiatric disorders	81	17,7	11,9	401.251

The top DRG groups in inpatient care, with short stays

DRG Code	DRG-O Somatic inpatients, short stays (one day)	Number of discharges	Mean age	Mean LOS - hours	DRG price (IKR)
3730	Vaginal delivery, short therapy	659	30,9	12,1	98.483
3810	Abortion, short therapy	243	31,6	6,2	70.535
9140	Pregnancy, childbirth and puerperium, w/o significant procedure, short therapy	102	28,7	6,9	83.178
9170	Myeloproliferative disease or disorder or poorly differentiated tumors, short therapy	99	21,3	4,3	83.178
1250	Diagnostic percutaneous cardiac procedure, short therapy	93	62,0	8,5	268.166
9230	Factors influencing health status and other contacts with health caregivers, short therapy	66	44,2	6,5	83.178
9210	Injuries, poisoning and toxic effects of drugs, short therapy	60	35,0	8,1	83.178
9060	Disease or disorder of the digestive system, short therapy	54	35,6	8,3	73.862
9010	Disease of nervous system w/o significant procedure, short therapy	47	41,6	6,0	89.167
9080	Disease or disorder of the musculoskeletal system, short therapy	45	35,0	9,6	98.483
9040	Disease and disorder of the respiratory system, short therapy	40	61,5	7,2	92.494
9050	Disease or disorder of the circulatory system, short therapy	35	38,4	6,2	83.178
9130	Disease or disorder of the female reproductive system, short therapy	25	36,2	6,7	83.178
2150	Back & neck procedures, short therapy	24	46,1	11,1	220.256
9110	Disease or disorder of the kidney and urinary tract, short therapy	24	46,3	7,8	83.178

DRG Code	DRG-O Psychiatric inpatients, short stays (one day)	Number of discharges	Mean age	Mean LOS - hours	DRG price (IKR)
9190	Mental disease or disorder w/o significant procedure, short therapy	84	36,4	6,4	83.178
8190	Non-extensive procedure of mental illness, short therapy	26	45,4	3,7	37.929

Accounts; Divisonal Partition

	Total Revenues and Expenses				Revenues from patient services and other operations		Wages & Salaries		Other Operating Expenses	
	2010	Budget	Absolute Difference	Relative Difference	2010	Budget	2010	Budget	2010	Budget
Office of the Chief Executive	275,4	280,4	5,0	1,8%	23,7	0,0	232,7	232,1	66,4	48,2
Human Resources	261,9	275,2	13,4	4,9%	8,1	5,1	244,2	244,4	25,8	36,0
Finance and Information	547,2	570,9	23,6	4,1%	31,5	13,6	443,2	445,6	135,6	138,9
Facilities and Operational Services	3.387,7	3.555,5	167,8	4,7%	385,6	498,6	1.447,3	1.517,6	2.326,0	2.536,5
Research, Education and Quality	263,5	257,6	(5,8)	-2,3%	50,3	53,4	207,0	198,7	106,7	112,4
Internal Medicine Services	8.179,2	8.164,0	(15,2)	-0,2%	504,0	514,1	6.645,2	6.643,6	2.038,0	2.034,5
Surgical Services	7.587,4	7.634,5	47,1	0,6%	429,6	275,8	5.514,9	5.505,5	2.502,1	2.404,8
Mental Health Services	2.956,0	2.961,9	5,9	0,2%	64,3	59,1	2.822,5	2.822,3	197,8	198,7
Women and Children Services	3.000,6	3.006,9	6,3	0,2%	163,3	151,7	2.750,6	2.755,5	413,3	403,1
Diagnostic Medicine Services	2.641,4	2.716,7	75,4	2,8%	964,6	995,4	2.498,6	2.574,3	1.107,3	1.137,8
Emergency Services	1.583,1	1.551,1	(32,1)	-2,1%	328,4	329,1	1.527,9	1.486,5	383,7	393,7
Pharmacy	(15,2)	(4,3)	10,9	-	339,0	323,2	283,0	282,9	40,8	36,0
Offices of the Chief Medical and Chief Nursing Executives	1.430,1	1.457,1	27,0	1,9%	29,6	3,7	859,7	845,9	600,0	614,9
Other	(110,4)	(184,0)	(73,5)	40,0%	646,6	464,1	17,6	36,0	518,5	244,1
Internal transactions	(0,0)	0,0	0,0	0,0%	-657,7	-657,7	0,0	0,0	-657,7	-657,7
Total	31.987,8	32.243,6	255,8	0,8%	3.310,9	3.029,2	25.494,5	25.591,0	9.804,2	9.681,8

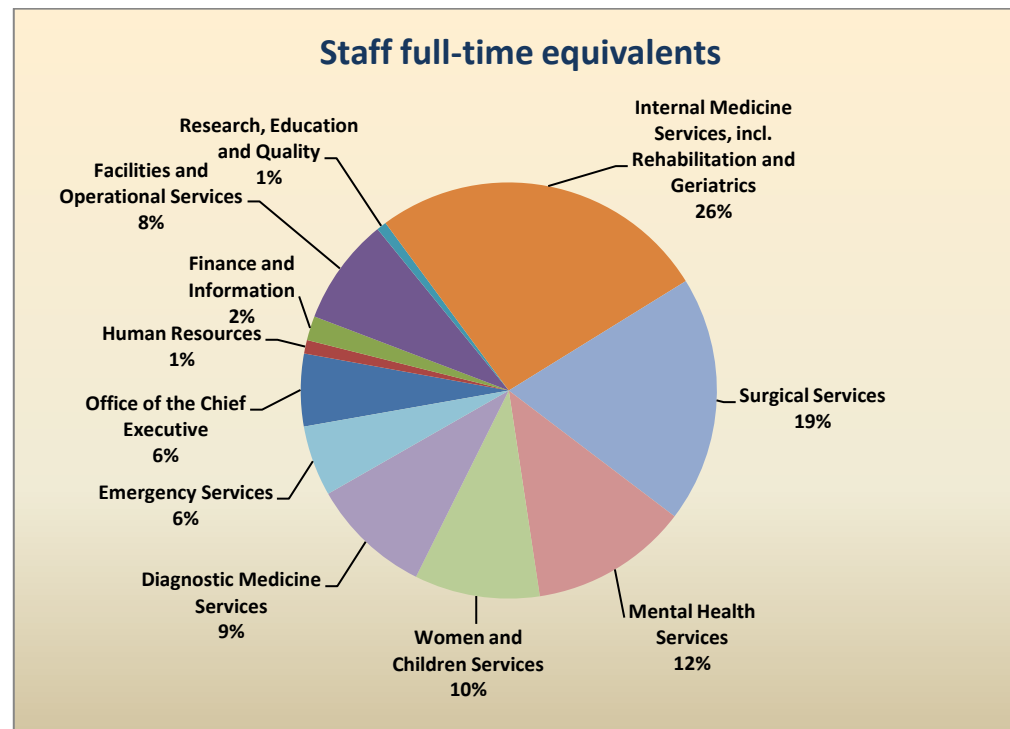
Amounts in ISK millions

Full-time Equivalents, Wages and Salaries

	Full-time equivalents (FTEs)		Total Wages and Salaries	
	2010	2009	2010	2009
Office of the Chief Executive ¹⁾	205,4	218,1	1.374,8	1.459,0
Human Resources	38,3	40,7	244,1	252,5
Finance and Information	68,9	69,8	443,0	443,1
Facilities and Operational Services	303,9	368,5	1.446,0	1.614,5
Research, Education and Quality	28,2	26,5	206,9	185,2
Internal Medicine Services, incl. Rehabilitation and Geriatrics	958,5	991,8	6.644,3	6.809,0
Surgical Services	698,3	759,9	5.514,1	5.862,6
Mental Health Services	447,9	461,8	2.821,1	2.823,6
Women and Children Services	355,2	412,4	2.750,4	3.040,1
Diagnostic Medicine Services	342,1	353,1	2.497,3	2.635,1
Emergency Services	200,1	195,2	1.527,8	1.495,5
Other	1,0	1,0	17,6	19,2
Total	3.647,9	3.898,7	25.487,4	26.639,4

Amounts in ISK millions

¹⁾ Includes the Office of the Chief Medical Executive and the Office of the Chief Nursing Executive.



Academic research in university hospitals – foundation for quality services

	Citations 2000-2005	Citations 2005-2008	Change in citations
Landspítali University hospital	1,23	1,38	0,15
University of Copenhagen Hospitals	1,17	1,33	0,16
Karolinska University Hospital	1,12	1,19	0,07
Sahlgrenska University Hospital	1,12	1,19	0,08
Helsinki University Central Hospital	1,13	1,14	0,01
University of Oslo Hospitals	1,07	1,11	0,04
Uppsala University Hospital	0,97	1,09	0,12
Aarhus University Hospitals	1,01	1,07	0,06
St.Olavs Hospital	1,01	1,07	0,06

State allocations to Landspítali as a percentage of total health care expenditure have been decreasing since 1999.

Same goes for state allocations as percentage of total state expenditure and percentage of GNP.

State allocations to Landspítali, 1999 - 2010

Year	State allocations, as % of total health expenditure ¹⁾	State allocations, as % of total state expenditure	State allocations as % of GNP
1999	36,26%	9,18%	2,80%
2000	36,53%	9,32%	2,75%
2001	36,27%	8,87%	2,69%
2002	36,48%	9,62%	2,96%
2003	36,60%	9,38%	3,04%
2004	33,89%	9,06%	2,75%
2005	34,54%	8,63%	2,67%
2006	33,43%	8,84%	2,53%
2007	34,17%	8,55%	2,55%
2008	33,33%	7,79%	2,46%
2009	29,01% ²⁾	5,96% ²⁾	2,26%
2010	32,42%	5,88%	2,11% ³⁾

¹⁾ According to state budget

²⁾ In the state budget 2009 allocations for S-labelled medications were moved from Landspítali to the Icelandic Health Insurance Agency.

³⁾ GNP according to state budget 2010.

Outcome indicators

Operating result within budget, amounts in ISK millions	2010	Goal 2011
Operating outcome, surplus	71	0
Wages and salaries	97	0
Other expenses, outcome	-123	0
medication costs	-7	0
other hospital material expenses	-101	0
Revenues, outcome	282	0
Number of DRG units	47.623	48.000
Patient safety		
Hospital infections	7,7%	<5%
Waiting lists, number of patients waiting longer than 3 months for admission (end-of-year)	1.356	1.220
Acute readmissions within 30 days of discharge	12%	11%
Percentage of units using the electronic incident reporting system (end-of-year)	85%	100%
Pressure ulcers	In progress	-
Efficient processes		
Average number of outpatient and day unit visits per day	1.411	1.552
Percentage of ER patients admitted within 4 hours	23%	24%
Average length of stay	6,7	<6,5
Percentage of inpatients discharged before 12:00 P.M.	27%	30%
Percentage of units that have developed min. 2 outcome indicators	New	100%
Patient experience	In progress	-
Good working environment		
Sickdays <i>with and without pay</i>	6,5%	< 6,5%
Staff turnover	12%	8%
Employee satisfaction <i>on a scale where 5 is the best possible outcome</i>	4	4,3
Active flow of information at LSH <i>on a scale where 5 is the best possible outcome</i>	3,3	3,7
Student satisfaction <i>on a scale where 5 is the best possible outcome</i>	4,3	>4,0
Number of publications	298	298
Research grants	207	228
Number of MS-students and PhD-students	276	290
Total number of students	1.100	1.100

Five years statistical overview ¹⁾

Fem års statistisk oversigt ¹⁾

	2010	2009	2008	2007	2006	
Population development in the capital area ²⁾						Udvikling af befolkningen i hovedstadsområdet ²⁾
Number of inhabitants	200.907	201.251	197.945	191.919	187.426	Befolkning
Annual increase/decrease	-0,17%	1,67%	3,14%	2,40%	1,73%	Årlig vækst
Number of inhabitants age 70 years and older	16.638	16.470	16.410	16.291	16.085	Antal beboere 70 år og ældre
Proportion of inhabitants age 70 years and older	8,28%	8,18%	8,29%	8,49%	8,58%	Procent beboere 70 år og ældre
Number of inhabitants age 80 years and older	6.730	6.537	6.351	6.127	5.873	Antal beboere 80 år og ældre
Proportion of inhabitants age 80 years and older	3,35%	3,25%	3,21%	3,19%	3,13%	Procent beboere 80 år og ældre
Key operational statistics ³⁾						Nøgletal for hospitalet ³⁾
Total operational costs (ISK) ⁴⁾	35.298.701	39.031.459	44.947.191	43.723.346	42.083.448	Samlede udgifter ⁴⁾
Salaries	72%	70%	63%	65%	66%	Udgifter til personale
Medication costs (incl. in total operational costs) ⁴⁾	1.350.321	1.560.317	5.421.247	4.503.183	4.180.777	Udgifter til medicin ⁴⁾
Number of persons seeking care at the hospital	103.384	104.675	107.472	102.663	100.046	
Emergency visits	91.482	94.458	95.364	93.060	90.589	Skadestue, antal besøg
Outpatient visits	325.805	330.313	332.677	319.014	274.585	Ambulante besøg
Day units, visits	89.185	84.590	91.291	96.608	101.383	Dagpatienter, antal besøg
Hospital at home service, visits	13.314	14.411	14.222	16.008	10.990	Hjemmebesøg
Patient days	202.605	211.917	232.570	245.155	255.259	Antal sengedage
Admissions	27.146	28.596	28.563	27.241	27.943	Antal indlæggelser
Average length of stay	7,5	7,5	8,1	9,0	9,1	Gennemsnitlig liggetid
Patient acuity	-	1,20	1,18	1,20	1,18	Patient acuity
Mean DRG weight, inpatients	1,24	1,25	1,20	1,20	(1,40)	Gennemsnitlig DRG-vægt af indlagte patienter
Hospital beds	677	718	788	836	860	Antal senge
Surgical procedures	13.698	13.959	14.494	14.070	14.475	Kirurgiske behandlinger
Number of births	3.420	3.500	3.376	3.129	3.074	Antal fødsler
Diagnostic imaging	119.023	125.744	123.950	122.277	118.763	Antal radiologiske undersøgelser
Staffing, full time equivalents	3.648	3.899	3.873	3.884	3.843	Antal ansatte/årsværk

1) Some of the figures reported are not directly comparable due to considerable changes in the operation of the hospital in the period.

2) Data from Statistics Iceland. 3) Data from Hospital Annual Reports. 4) At fixed price level for the year 2010.

	2010	2009	2008	2007	2006	
Average exchange rate USD to ISK	122,04	123,59	88,07	64,02	69,77	Gennemsnitlig valutakurs USD til ISK
Average exchange rate EUR to ISK	161,89	172,67	127,46	87,60	87,72	Gennemsnitlig valutakurs EUR til ISK